

# CERTIFICATE OF ACHIEVEMENT IN COMPUTER & NETWORK SUPPORT

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Students completing this certificate will acquire skills in troubleshooting of common personal computer components, applying basic computer hardware, software, and information technology concepts and techniques to a variety of business environments.

## Program Outcomes

- Design, create, and troubleshoot complex network infrastructures including LANs, MANs, WANs, and PANs.
- Design and implement enterprise level network operating systems to solve business problems.
- Analyze and communicate technical solutions applied to business operational needs.

## Career Opportunities

Upon successful completion of this certificate, students will be prepared for employment in the following jobs: computer help desk specialist, network technician, and computer repair technician.

## Program Requirements

Code	Title	Units
REQUIRED CERTIFICATE COURSES		
ICT 201	PC Repair and Maintenance	4
ICT 210	Introduction to Microsoft Windows Server	4
ICT 211	Microsoft Windows Server Part 2	4
ICT 212	Advanced Windows Server	4
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TOTAL		16

The Certificate of Achievement requirements include completion of the certificate courses with a "C" or better grade in each course. Required and support courses may be substituted with the approval of the Industry and Technology Division Chair.